

American Express® Platinum Credit Card Benefits Terms and Conditions



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American Express Platinum Credit Card Membership Rewards® Program Terms and Conditions

1. The initial program period will run from June 2, 2018 to December 31, 2018, both dates inclusive (“First Program Period”). From January 1, 2019 onwards, each program period will run from January 1st to December 31st of each such calendar year (“Subsequent Program Periods”, and together with the First Program Period, each a “Program Period”).
2. The program is applicable to Cardmembers of American Express® Platinum Credit Card (“Eligible Card”) issued by American Express International, Inc. in Hong Kong (“American Express”).
3. Eligible Card member will accrue 3 American Express Membership Rewards® points (with a cap of 360,000 Membership Rewards points per Eligible Card account given in each Program Period) for every HK\$1 charged and billed to the Eligible Card (“Program Offer”). Membership Rewards points accrual is subject to American Express Membership Rewards Terms and Conditions.
4. Eligible Card member may redeem Frequent Traveler Rewards. **Redeeming Frequent Traveller Rewards is** subject to American Express Membership Rewards Terms and Conditions.
5. The following types of charges are not eligible for Membership Rewards points: charges processed and billed prior to the Program Offer start date, American Express Card annual fee, Gold Card Draft, Cash Advance and other cash services, Express Cash, American Express Travelers Cheque purchases, American Express Gift Cheque or Travel Gift Certificate purchases, Charges for dishonored cheques, Finance charges-including Gold Card Line of Credit charges and Credit Card account finance charges, Late payment and referral charges, Tax refunds from overseas purchases, Tax Bill payment, Payment portion under "Points + \$" redemption items. No points will be accrued for any utility gas and electricity payment on Cardmembers' Card Accounts and Linked Accounts.
6. The earn rate of 3 Membership Rewards points for every HK\$1 charged and billed is applicable to the first HK\$120,000 charged and billed during each Program Period. From HK\$120,001 and onwards, every HK\$1 charged and billed will entitle to 1 Membership Rewards point. For the avoidance of doubt, accumulation of spending for the Program Offer in each Eligible Card members' account shall also include the spending of Eligible Cards' supplementary cards issued under that Eligible Card members' account.
7. Adjustments will be made to the points accrued in the Program Account if there are any credits posted to the Program Account including those arising from returned goods or services or from billing disputes.
8. American Express Membership Rewards Terms and Conditions apply. Please [click here](#) for details.
9. American Express reserves the right to amend the terms and conditions, suspend or terminate the Program at any time without prior notice.
10. In case of any dispute, the decision of American Express shall be final.
11. In the event of any inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Extra 10 Membership Rewards Points Terms and Conditions

1. Extra 10 Membership Rewards Points offer with Hong Kong Parkview is valid from January 1, 2018 to December 31, 2018.
2. To enjoy the Extra 10 Membership Rewards Points offer, Cardmember must settle the payment with American Express® Platinum Credit Card issued by American Express International, Inc. ("American Express") in Hong Kong.
3. Platinum Credit Card member can earn an extra 10 Membership Rewards Points for every HK\$1 spent ("Offer") at food & beverage outlets, membership payments, and serviced apartments booking made with Hong Kong Parkview Sales Department at Hong Kong Parkview during the Promotion Period.
4. There is no spending cap on the extra Membership Rewards Points that may be earned under this Extra 10 Membership Rewards Points offer. However, the spending cap of the **American Express Platinum Credit Card Membership Rewards Program** still applies to the Offer.
5. Membership Rewards Points accrual is subject to American Express Membership Rewards Program Terms and Conditions.
6. This Extra 10 Membership Rewards Points offer is not applicable to transactions under an Interest-Free Installment Plan.
7. Hong Kong Parkview and its subsidiaries are solely responsible for all products, services, consultations and advice offered to Cardmembers. American Express is not the provider of any of these products and/or services herein and makes no representation or warranty in relation to the same.
8. American Express shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury which is suffered or sustained, as a result of taking or using any of the products and/or services, except for any liability which cannot be excluded by law.
9. American Express and Hong Kong Parkview reserve the right to amend the terms and conditions, suspend or terminate the offers at any time without prior notice.
10. In case of any dispute, the decision of American Express and Hong Kong Parkview shall be final.
11. In the event of any inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Gourmet Club - Maxim's Chinese Cuisine restaurants and m.a.x concepts Terms and Conditions

1. To enjoy the Offer, Basic Cardmember must settle the payment with American Express® Platinum Credit Card ("Platinum Credit Card") issued by American Express International, Inc. ("American Express") in Hong Kong but not valid for Supplementary Cardmember.
2. Each Basic Cardmember can only enjoy the offer for one table on each occasion, with the number of diners being no less than 2 and no more than 12. Splitting of the table and/or bill is not allowed for the purpose of enjoying the offer.
3. Offer is applicable to à la carte food menu for dine-in dinner after 6pm only (not lunch), excluding all beverages, wines, tea charge, hotpot, pre-meal snacks charge, 10% service charge, "Other Charges" on à la carte menu, festive products, set menus and discounted food items.
4. Offer is not applicable to private room bookings, banquets and takeaways.
5. Offer is valid from January 1 to December 31, 2018. For Maxim's Chinese Cuisine restaurants, the offer is not valid on January 1, February 9-19, May 1, 5-6 & 12-13, June 9-10 & 16-17, July 1, September 15-16 & 22-25, October 1, December 8-9, 15-16, 21-25 & 31, 2018. For m.a.x. concepts restaurants, the offer is not valid on January 1, February 14, May 12-13, June 16-17 & 30, July 1, September 30, October 1, December 22, 24-26 & 31, 2018.
6. Children aged 6 years or above will be counted as 1 person for the purpose of this offer.
7. Offer cannot be used in conjunction with set menus, any other promotional offers, mileage earnings or whenever a discounted food item is ordered.
8. Maxim's Caterers Limited is solely responsible for all products, services, consultations and advice offered to Cardmembers. American Express is not the provider of any of these products and/or services herein and makes no representation or warranty in relation to the same.
9. American Express shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury which is suffered or sustained, as a result of taking or using any of the complimentary offer, except for any liability which cannot be excluded by law.
10. American Express and Maxim's Caterers Limited reserve the right to change the terms and conditions at any time without prior notice.
11. In case of any dispute, American Express and Maxim's Caterers Limited reserve the right of final decision.
12. In the event of any inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Gourmet Club - Café Deco Group Terms and Conditions

1. To enjoy the Offer, Basic Cardmember must settle the payment with American Express® Platinum Credit Card (“Platinum Credit Card”) issued by American Express International, Inc. (“American Express”) in Hong Kong but not valid for Supplementary Cardmember.
2. Each Basic Cardmember can only enjoy the offer for one table on each occasion, with the number of diners being no less than 2 and no more than 12. Special table arrangement, splitting of the table and/or bill is not allowed for the purpose of enjoying the offer.
3. Offer is applicable to à la carte food menu for dine-in dinner after 6pm only (not lunch), excluding all beverages, wines, buffet, 10% service charge, festive products, set menus, seasonal menus or promotional menus, charge for tea and condiments, discounted food items, corkage fee, cake-cutting fee, private or corporate functions, banquets, deliveries and takeaways (including unfinished portion of food items ordered). Any unfinished à la carte food item requested for takeaway is not eligible for this discount offer and the full price of the said item will be applied.
4. Offer is valid from January 1 to December 31, 2018. The offer is not valid on January 1, February 14-19, March 29-31, April 1-2, 4-5 & 30, May 1, 13, 21 & 22, June 17 & 18, July 1 & 2, September 24-25 & 30, October 1, 16-17 & 31, December 24-26 & 31, 2018 and any public holiday & public holiday eves that may be added by the HKSAR Government during the Term of the Agreement.
5. Children aged 6 years or above will be counted as 1 person for the purpose of this offer.
6. Offer cannot be used in conjunction with Cafe Deco Group VIP Card, set menus, any other promotional offers, mileage earnings or whenever a discounted food items is ordered.
7. Cafe Deco Group is solely responsible for all products, services, consultations and advice offered to Cardmembers. American Express is not the provider of any of these products and/or services herein and makes no representation or warranty in relation to the same.
8. American Express shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury which is suffered or sustained, as a result of taking or using any of the complimentary offer, except for any liability which cannot be excluded by law.
9. American Express and Cafe Deco Group reserve the right to amend the terms and conditions, suspend or terminate the offers at any time without prior notice.
10. In case of any dispute, American Express and Cafe Deco Group reserve the right of final decision.
11. In the event of any inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Expedia - HK\$100 Cash Rebate Terms and Conditions

1. The HK\$100 Cash Rebate with Expedia ("Offer") is valid for transactions made between January 1, 2018 and December 31, 2018 ("Promotion Period").
2. Offer is available to Basic and Supplementary Cardmembers ("Cardmembers") holding the American Express® Platinum Credit Card ("Eligible Card") issued by American Express International, Inc. ("American Express") in Hong Kong only.
3. Offer is available to Cardmembers making Eligible Transactions. An "Eligible Transaction" refers to Cardmembers using an Eligible Card to make a minimum net spend of HK\$2,000 in one transaction at a "Selected Website" (www.expedia.com.hk/aeplatinum) within the Promotion Period. Splitting of a transaction is not allowed for the purpose of enjoying the Offer.
4. Each Eligible Card account can only receive a maximum of a HK\$500 Cash Rebate (i.e. the Offer is applicable up to a maximum of 5 single Eligible Transactions made for each quarter) (i.e. January 1 to March 31; April 1 to June 30; July 1 to September 30; and October 1 to December 31, 2018). For the avoidance of doubt, Eligible Transactions for each Eligible Card account shall include the Eligible Transactions of both basic and supplementary cards issued under that Card account.
5. Offer is applicable to hotel only bookings, and does not include flight only, package (flight + hotel) and car rental bookings.
6. Offer can be used in conjunction with the "Expedia - 10% Savings on Selected Hotel bookings". The minimum net spend threshold for an Eligible Transaction will be determined after the 10% savings is applied.
7. Payment must be made upfront at the time of booking on the Selected Website. Offer is not applicable to payments made directly upon the completion of travel or stay (if such option is available).
8. The HK\$100 Cash Rebate will be credited to Eligible Card Accounts within 3-5 days after Eligible Transactions are posted to American Express by Expedia. The Eligible Card Accounts must be in good standing and not overdue to enjoy the Offer.
9. Offer will be clawed back from concerned Eligible Card Accounts if the Eligible Transactions are refunded.
10. Offer cannot be exchanged for cash, other products or services, unless otherwise specified.
11. If American Express and Expedia becomes aware, or has reason to suspect (in American Express' and Expedia's reasonable opinion), that a Cardmember: (a) made multiple bookings with a view to re-selling any products and services available on the Selected Website; or (b) is otherwise engaged in conduct which impacts on the fairness, integrity or proper conduct of this Offer, American Express and Expedia may, in its absolute discretion, cancel all bookings made by the Eligible Cardmember without giving any reasons thereon.
12. Expedia is solely responsible for the services offered by Expedia to Eligible Cardmembers. American Express is not the provider of any of these services and makes no representation or warranty in relation to the same.
13. American Express shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury which is suffered or sustained, as a result of taking or using any of the complimentary offer, except for any liability which cannot be excluded by law.
14. American Express and Expedia reserve the right to vary the terms and conditions of use of the Voucher or to withdraw the Voucher at any time. American Express and Expedia's decision shall be final in all matters relating to this Promotion.

15. In case of any dispute, the decision of American Express and Expedia shall be final.
16. In the event of any inconsistency between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

Expedia - 10% Savings on Selected Hotel Bookings Terms and Conditions

1. To enjoy the 10% Savings ("Offer") when booking a "Selected Hotel" on a "Selected Website" (www.expedia.com.hk/aeplatinum), Basic and Supplementary Cardmember of American Express® Platinum Credit Card ("Eligible Cardmembers") must use a voucher code ("AMEXPLATHK10") issued by Expedia ("Voucher") and payment must be made with American Express Platinum Credit Card ("Eligible Cards") issued by American Express International, Inc. ("American Express") in Hong Kong
2. The Voucher cannot be redeemed against flight only, car only, package (flight + hotel) or hotel only bookings which are not Selected Hotels. A "Selected Hotel" refers to a hotel labeled "Expedia Rate" (which is not on the exclusion list in <http://www.expedia.com.hk/p/corporate/coupon-exclude-hotels>) and for which payment is made at the time of booking to Expedia.
3. The Voucher is valid only when booking on the Selected Website, and not on any other Expedia sites.
4. If an Eligible Cardmember chooses to pay for a Selected Hotel directly upon the completion of the Eligible Cardmember's stay, and not upfront at the time of booking (if such option is available), the Voucher will not be valid.
5. The Voucher is valid from January 1, 2018 to December 31, 2018 ("Promotion Period"), unless otherwise varied by Expedia in its discretion, for stays made from January 1, 2018 to March 31, 2019.
6. The Voucher is not transferable and may not be used with other discount coupons, vouchers, promotions or special offers.
7. The Voucher cannot be redeemed against taxes, supplier fees, cancellation or change penalties, administrative fees or other miscellaneous charges, which are the sole responsibility of Eligible Cardmembers.
8. The Voucher cannot be used for any booking previously made and will be deemed fully redeemed once a qualifying booking has been made. If a booking is amended in any way after the use of the Voucher, including (without limitation) amendments to stay dates, the Voucher will not apply to the revised booking.
9. The Voucher has no cash value and no refunds or cash alternative will be offered. Improper use of the Voucher including but not limited to publication or selling of the Voucher is prohibited.
10. By making the booking, the Eligible Cardmember agrees to be bound by any additional terms and conditions at the time of booking and all bookings are subject to availability.
11. Only one Voucher per transaction may be used. In a multiple-room booking, the Offer will only be applied to one room.
12. Employees of Expedia group companies or any other person professionally connected with this Offer may not use the Voucher.
13. AAE Travel Pte Ltd (Company Registration Number 201113337M), a corporation incorporated under the laws of Singapore having its registered office at 8 Marina Boulevard #05-02, Marina Bay Financial Centre, Singapore 018981, is the promoter of this Promotion.
14. The Voucher is void where prohibited by law.
15. If American Express and Expedia becomes aware, or has reason to suspect (in Expedia's reasonable opinion), that an Eligible Cardmember:

(a) made multiple bookings on the Selected Website using the Voucher with a view to re-selling any accommodation; or (b) is otherwise engaged in conduct which impacts on the fairness, integrity or proper conduct of this Benefit, American Express and Expedia may, in its absolute discretion, cancel all bookings made by the Eligible Cardmember using the Voucher without giving any reasons thereon.

16. For avoidance of doubt, this Voucher may only be used by an Eligible Cardmember making a booking directly on the Selected Website, and may not be used through or by a third party travel agent or intermediary.
17. Expedia is solely responsible for the services offered by Expedia to Eligible Cardmembers. American Express is not the provider of any of these services and makes no representation or warranty in relation to the same.
18. American Express shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss), or for personal injury which is suffered or sustained, as a result of taking or using any of the complimentary offer, except for any liability which cannot be excluded by law.
19. American Express and Expedia reserve the right to vary the terms and conditions of use of the Voucher or to withdraw the Voucher at any time. American Express and Expedia's decision shall be final in all matters relating to this Promotion.
20. In case of any dispute, American Express and Expedia reserve the right of final decision.
21. In the event of inconsistency between the English language version and any translations of these terms and conditions in any other language, the English language version shall prevail.
22. The laws of Hong Kong govern the terms of use of the Voucher and the Eligible Cardmember irrevocably submits to the exclusive jurisdiction of the Hong Kong courts.

Movie Terms and Conditions

Please [click here](#) for details.

Golf Benefits Terms and Conditions

1. Heavily Subsidized Green Fees are applicable to both Basic and Supplementary Cardmembers ("Cardmembers") of the American Express® Platinum Credit Card issued by American Express International, Inc. in Hong Kong.
2. Golf Club Charges:
 - a. Golf Clubs in China (Shenzhen Airport Golf Club and Zhuhai Golden Gulf Golf Club): RMB100 (weekdays) / RMB200 (weekends and public holidays*) for 18-hole green fee.
 - b. The Cardmember and his/her guest(s) will pay for the use of Golf Cart, Caddies and Lockers at the normal published rates unless otherwise indicated.
 - c. Surcharge may apply for night time golf, please contact Platinum Assist for further details.
3. Course Access Policy:
 - a. Minimum two balls per flight on weekdays (Monday to Friday) and four balls per flight on weekend including Public Holidays in China.
 - b. Maximum two Cardmember golfers per flight.
 - c. At peak times during weekdays, American Express International, Inc. ("American Express") reserves the right to only accept bookings of four players. In addition, the golf clubs reserve the right to pair fewer than four players together.
4. Booking Policy:
 - a. All bookings must be made at least 4 days in advance.
 - b. Cardmembers cannot make a booking more than 7 days in advance.
 - c. Green fees for Cardmembers' guest(s) are subject to change at any time. Please call Platinum Assist for details.
 - d. Bookings will be fulfilled on a first come first served basis. In the event that the American Express allocation is fully booked at the requested club, American Express will endeavour to fulfill the Cardmembers' golf request at the other golf clubs.
 - e. There will be an administration fee of HK\$100 for any changes made upon confirmation of booking.
5. Caddy Policy:

Golf Clubs in China: The golf clubs will provide one caddy for every two golfers; however, the ratio may be amended by the golf club subject to the availability of caddies at that time.
6. All golf expenses incurred at the golf club including the guest's green fees and other related expenses for services provided by the golf club must be charged to Platinum Credit Card.
7. The Cardmember is required to pay for his/her own golf insurance at the respective clubs unless otherwise indicated.

8. The golf club may require golfers to provide their handicap card upon registration.
9. The cancellation of transportation and/or hotel accommodation is subject to golf club's decision where applicable.
10. American Express is not the provider of the services or related goods, pursuant to this offer, and makes no representation or warranty in relation to the same. American Express will also not be liable to Cardmembers, in relation to the services or related goods provided pursuant to this offer.
11. American Express reserves the right to change the terms and conditions at any time without prior notice.
12. In case of any dispute, American Express reserves the right of final decision.
13. In the event of any inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

Cancellation Policy: Monday to Friday

Any cancellation of booking must be made 3 days in advance prior to the tee-off date.

Cancellation Policy: Saturday and Sunday

Any cancellation must be made 5 days in advance prior to the tee-off date.

Cancellation Policy: Public Holidays*

Any cancellation must be made 7 days in advance prior to the tee-off date.

If the above is not adhered to, cancellation fee will apply.

No charge will be made for cancellations if weather prevents play due to the event of a Typhoon 8 or above and/ or Black Rain as determined by the Hong Kong Observatory, or by the ferry company where sea transportation is halted or cancelled due to bad weather conditions. If the golfer has started his/her round and for any other adverse weather conditions that prohibit play, this will be subject to golf club's decisions.

* For Public Holiday definition of each golf club and any other enquiries, please call The Platinum Assist on 2277 2028.

Shopping Protection Terms and Conditions

Please [click here](#) for details.

Travel Accident Insurance and Travel Inconvenience Protection Terms and Conditions

Please [click here](#) for details.

